## Best Practices (From Partner Networking Call 7/19/11)

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<th>Organization</th>
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| Hospice and Palliative Care of Greensboro      | Greensboro, NC  | - Starting Veteran program internally is the key  
- Use Veterans Day to get the ball rolling  
- Veteran initiative is a large part of quality initiative  
- Framed and displayed WHV posters  
- Flags placed around hospice on Veterans Day |
| Kansas City Hospice & Palliative Care          | Kansas City, MO | - NHPCO has an enormous amount of resources for starting up a Veteran initiative                                                             |
| Maine Hospice Council                          | Augusta, ME     | - Find “champions” who have a passion for leading Veteran initiative  
- Military History Checklist provides for a much more effective end-of-life experience                                           |
| Northwest Michigan Community Health Agency    | Charlevoix, MI  | - Personal experience with Veterans is key to becoming excited about Veteran care                                                             |
| Providence Hospice & Home Care of Snohomish County | Everett, WA    | - The “Wounded Warrior” DVD did an excellent job of getting the ball rolling                                                                  |
| VITAS Innovative Hospice Care of Milwaukee | Wauwatosa, WI | • Have social workers pin Veterans, which will allow them to understand the importance of recognizing Veterans  
• Held a ceremony at WWII monument for a deceased Veteran  
• Stars and Stripes Honor Flight: Fundraising for the costs is very effective |
| VITAS Innovative Hospice Care | Philadelphia, PA | • Very actively involved with “Spirit of ‘45”  
• Planning huge event for August 14th, which will include the “Wall of Honor”  
• Key to a successful Veteran care program is to start implementation at the heart of the organization |