



WE HONOR VETERANS

BEST PRACTICES (FROM PARTNER NETWORKING CALL 7/19/11)

Organization	Location	Best Practices
Hospice and Palliative Care of Greensboro	Greensboro, NC	<ul style="list-style-type: none">• Starting Veteran program internally is the key• Use Veterans Day to get the ball rolling• Veteran initiative is a large part of quality initiative• Framed and displayed WHV posters• Flags placed around hospice on Veterans Day
Kansas City Hospice & Palliative Care	Kansas City, MO	<ul style="list-style-type: none">• NHPCO has an enormous amount of resources for starting up a Veteran initiative
Maine Hospice Council	Augusta, ME	<ul style="list-style-type: none">• Find “champions” who have a passion for leading Veteran initiative• Military History Checklist provides for a much more effective end-of-life experience
Northwest Michigan Community Health Agency	Charlevoix, MI	<ul style="list-style-type: none">• Personal experience with Veterans is key to becoming excited about Veteran care
Providence Hospice & Home Care of Snohomish County	Everett, WA	<ul style="list-style-type: none">• The “Wounded Warrior” DVD did an excellent job of getting the ball rolling

<p>VITAS Innovative Hospice Care of Milwaukee</p>	<p>Wauwatosa, WI</p>	<ul style="list-style-type: none"> • Have social workers pin Veterans, which will allow them to understand the importance of recognizing Veterans • Held a ceremony at WWII monument for a deceased Veteran • Stars and Stripes Honor Flight: Fundraising for the costs is very effective
<p>VITAS Innovative Hospice Care</p>	<p>Philadelphia, PA</p>	<ul style="list-style-type: none"> • Very actively involved with “Spirit of ‘45” • Planning huge event for August 14th, which will include the “Wall of Honor” • Key to a successful Veteran care program is to start implementation at the heart of the organization