Process for Obtaining Non-Hospice Covered Medications with No Refills

Upon initial admission to hospice and throughout hospice enrollment the Veteran's medication supply for both hospice-covered and non-hospice covered meds will be assessed by the Hospice agency's RN.

All non-hospice covered meds will be reviewed for number of refills. Hospice will notify the VA Palliative Care Team of any non-hospice covered medication that does not have refills preferably a <u>minimum of 2 weeks before patient's last day's dose</u>.

1. If Veteran able to travel:

◆ Assist Veteran as needed with scheduling an appointment with the Primary Care Physician at the VA.

2. If Veteran unable to tolerate travel due to decline in physical condition:

- ♦ Contact the Palliative Care Team to notify of Veteran status and inability to tolerate travel.
- Provide medication name, dose, frequency, route, and reason for taking medication.
- ◆ Palliative Care Team at the VA will contact VA physician to evaluate need for refill and obtain medication prescription refills as needed.
- ♦ Palliative Care Team to ensure medication is shipped to patient home within 3 to 5 business days.