



WE HONOR VETERANS

BEST PRACTICES (FROM PARTNER NETWORKING CALL 8/16/11)

Organization	Location	Best Practices
VITAS Innovative Hospice Care	Livingston, NJ	<ul style="list-style-type: none">• Holds Veterans training for volunteers• Recruits Veteran volunteers at Veteran Service Organization meetings• Formed a partnership with the GI Go Fund
Hinds Hospice	Fresno, CA	<ul style="list-style-type: none">• Implemented Veteran outreach program to recruit Veteran volunteers• Holds a monthly meeting for Veteran volunteers• Brings Veteran volunteers to meetings with Veteran Service Organizations to help with volunteer recruitment• Identified the need to recruit Veteran volunteers – Veteran hospice patients are more likely to open up to other Veterans
Blount Memorial Hospice	Maryville, TN	<ul style="list-style-type: none">• Honors hospice staff that are Veterans• Educates Veteran volunteers on their limitations as volunteers
Hope Hospice Services	Fort Myers, FL	<ul style="list-style-type: none">• Educates volunteers on how to deal with patients who have PTSD• Asks Veterans if they would like to talk to a Veteran volunteer• Instructs volunteers to listen 80% of the time and talk 20%

Bristol Hospice	Murray, UT	<ul style="list-style-type: none"> • Recruits volunteers to lead their <i>We Honor Veterans</i> activities • Educates volunteers on VA benefits
Hospice of Dayton	Dayton, OH	<ul style="list-style-type: none"> • Holds pinning ceremonies for Veteran volunteers • Veteran volunteers are instructed to visit family members after a Veteran passes • Matches volunteers with patients that served in the same branch of the military
Hospice of Marion County	Ocala, FL	<ul style="list-style-type: none"> • Identified that a successful <i>We Honor Veterans</i> program requires the engagement of the entire organization • Formed a Veterans committee to get entire organization interested in the <i>We Honor Veterans</i> program