VA Fact Sheet for Hospice Partners

NOTE: Your county Veteran Service Offices (VSO) are the main Point of Contact for questions related to VA Benefits including burial benefits, compensation and pension among others.. See Page 6 for contact information for your county VSO.

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| **Name of VAMC, address, main phone number, web site, [website URL for HPC services]:**  G.V. (Sonny) Montgomery VA Medical Center 1500 E. Woodrow Wilson Ave  Jackson MS 39216  (601) 362-4471  [www.jackson.va.gov](http://www.jackson.va.gov/)  Biloxi VA Medical Center  Gulf Coast Veterans Helth Care System 400 Veterans Avenue  Biloxi MS 39511-2410  Phone: (228) 523-5000  <https://www.biloxi.va.gov/>  **Name and contact for Regional Veteran Integrated Service Network (VISN) office:**  South Central VA Health Care Network 715 S. Pear Orchard Road, Plaza 1 Ridgeland, MS 39157  601-206-6900 |

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| **Service area covered by VA:**  **VISN 16** (Arkansas, Mississippi, Louisiana)  <https://www.visn16.va.gov/> |
| **Brief description of Deaconess Hospice care program: (Hospice unit):**  Each patient and family we are privileged to serve is unique. Our ongoing mission is to design a specific plan to help patients and/or their loved one live as fully and comfortably as possible in the final stages of life – in the comfort of their own home or place of residence.  Under the direct supervision of the patients physician, our highly skilled hospice professionals deliver quality, compassionate care. We also include family in the process, offering valuable information, guidance and – most of all – support. |
| **Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:**  2B**How do I apply for long term care services in VA?**  6B**Standard Medical Benefits**  Veterans must be *enrolled* in VA health care before applying for VA long term care services. *Enrolled* in VA health care means you have applied for VA health care benefits and receive care through a VA facility on a regular basis. Receiving financial compensation for a VA disability does NOT automatically enroll you in VA health care. You may be eligible for VA health care services (known as the Standard Medical Benefits Package) if you served in the military and were discharged for any reason other than dishonorable. Detailed eligibility information can be found on the main VA [Health Benefits](http://www.va.gov/healthbenefits/apply/veterans.asp) website, <https://www.va.gov/health-care/eligibility> |
| * Name and contact information for approval of VA paid hospice:   Lynne Smithhart (GV Montgomery VA Medical Center, Jackson MS) 1500 East Woodrow Wilson Avenue  Jackson, MS 39216  (601) 985-2193  Biloxi VA Medical Center  Gulf Coast Veterans Health Care System 400 Veterans Avenue  Biloxi MS 39511-2410  Phone: (228) 523-5000 |
| * Name and number for person who approves changes in hospice levels of care:   Lynne Smithhart (GV Montgomery VA Medical Center, Jackson MS) 1500 East Woodrow Wilson Avenue  Jackson, MS 39216 |

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| (601) 985-2193 | | | |
| * Name and number to contact for Veteran admission to VA inpatient hospice unit:   Lynne Smithhart (GV Montgomery VA Medical Center, Jackson MS) 1500 East Woodrow Wilson Avenue  Jackson, MS 39216  (601) 985-2193  Veterans Home Jackson MS 4607 Lindbergh Drive  Jackson, MS 39209  Phone: (601) 353-6142 – Request to speak to a Social Worker to help process admission Fax: (601) 354-6060  Veterans Home Collins MS Larry Banks  3261 Highway 49  Collins, MS 39428  Phone: (601) 765-0403  Fax: (601) 765-5045  <https://www.msva.ms.gov/homes> | | | |
| **VA Caregiver Support web page and assistance #**  <https://www.caregiver.va.gov/> (855) 260-3274   * Licensed Social Workers employed by the VA * Provide counseling for Caregivers if needed. * Provide assistance in navigating the VA system. * Assist with referrals to other VA Departments   3B**Caregiver Support Coordinators for Mississippi** | | | |
|  | **Mississippi** | **Phone Number for Caregiver Support Coordinators** |  |
|  | **G.V. (Sonny) Montgomery VA Medical Center**  1500 E. Woodrow Wilson St. Jackson, MS 39216 | 601-364-1559 x51559 | |
|  | **Gulf Coast Veterans Health Care System**  400 Veterans Ave.  Biloxi, MS 39531 | 228-523-4688 | |
| **Death notification requirement:**  Families should call the VA Office of Survivors Assistance (OSA), (800) 827-1000 for information related to:   * Notify Veterans Business Administration (VBA) of the death of a veteran or a benefit recipient | | | |

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| * Request information on burial and mortuary benefits * Learn about benefits available to surviving family members * Check on the status of your claim * Obtain tax documentation * And other veteran issues |
| **Business office contact for reimbursement and billing issues:** VA Office of Survivors Assistance (OSA) (800) 827-1000 Department of Veterans Affairs  Claims Intake Center  Attention: Milwaukee Pension Center  P. O. Box 5192  Janesville, WI 53547-5192  Fax: 1-844-655-1604  [officeofsurvivors@va.gov](mailto:officeofsurvivors@va.gov) |
| **Decedent Affairs Officer:**  Mississippi is in the region for the Milwaukee VA Pension Center  Department of Veterans Affairs Claims Intake Center  Attention: Milwaukee Pension Center  P. O. Box 5192  Janesville, WI 53547-5192  Fax: 1-844-655-1604 |
| **PTSD resource: name, title, phone number:**  **If you need immediate assistance, call 911 or 1–800–273–TALK/8255, press 1.**  **All VA Medical Centers offer PTSD treatment**, even if there is no specific PTSD program. Contact your [local VA](https://www.va.gov/directory) [Medical Center](https://www.va.gov/directory) and ask for the Mental Health clinic. Many Vet Centers and VA Community Based Outpatient Clinics also offer PTSD treatment.  [G.V. (Sonny) Montgomery VA Medical Center](http://www.jackson.va.gov/) 1500 E. Woodrow Wilson Avenue  Jackson, MS 39216  Phone: 601-362-4471  **PTSD Clinical Team (PCT) Outpatient**  Elizabeth Nosen, PHD (601) 362-4471 X 51289  **PTSD Residential Rehabilitation Program (PRRP) Intensive/Inpatient**  Oland (Steve) Bearden, LCSW (601) 362-4471 X 51289  [Gulf Coast Veterans Health Care System](http://www.biloxi.va.gov/) 400 Veterans Avenue  Biloxi, MS 39531  Phone: 228-523-5000 |

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| **PTSD Clinical Team (PCT) Outpatient**  John Liberto, MD (228) 523-5404  **PTSD Residential Rehabilitation Program (PRRP) Intensive/Inpatient**  Angela Hatcher, PhD (228) 523-5334 | |
| **Vet Center: location, name, title, phone number:**  4B**Jackson Vet Center**  1755 Lelia Dr. Suite 104  Jackson, MS 39216  Phone: 601-985-2560  Fax: 601-366-2479  5B**Biloxi Vet Center**  288 Veterans Ave  Biloxi, MS 39531  Phone: 228-388-9938  Fax: 228-388-9253 | |
| **Homeless coordinator: name, title, phone number: Name:** Dorothy Thomas  **Title/Program:**  Network Homeless Coordinator  **Address:**  2495 Shreveport Hwy, 71 North  Pineville, LA 71360  **Office Phone:** 318-473-0010 ext. 4227  **Cell Number:** 318-277-4319  **Fax:** 318-483-5189  **E-mail:** [Dorothy.Thomas@va.gov](mailto:Dorothy.Thomas@va.gov) | |
| **MS VSO and Veterans Home senior management: Stacey Pickering.**  Stacey E. Pickering is the Executive Director of Mississippi Veterans Affairs, where he oversees the management of the state’s four Veteran’s Homes and two Veterans Memorial Cemeteries. Pickering also leads the training and certification of almost 100 Veteran Service Officers across the state in addition to overseeing the state’s educational benefits program.  To contact the office of the Executive Director, dial 601-576-4850, or email Melissa Wade, Director of External Relations & Assistant to the Executive Director [mwade@msva.ms.gov](mailto:mwade@msva.ms.gov) . | |
| **Veteran Service Offices (VSO) in our Region:** |  |

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| CLARKE COUNTY  Ron Holloway  100 East Church Street  P.O. Box 616 Quitman, MS 39355 Office: (601) 776-2461 Fax: (601) 776-1013  Email: [rnholloway@bellsouth.net](mailto:rnholloway@bellsouth.net)  FORREST COUNTY  Gerald Britt  Debbie Fennel-Abott 1200 Corinne Street  P.O. Box 550 Hattiesburg, MS 39403 Office: (601) 583-4521 Fax: (601) 582-4947 [gbritt@co.forrest.ms.us](mailto:gbritt@co.forrest.ms.us)  Email: [debbieaf72@yahoo.com](mailto:debbieaf72@yahoo.com)  HATTIESBURG FIELD OFFICE  Teddy Reed (601) 264-4629  [treed@msva.ms.gov](mailto:treed@msva.ms.gov) JASPER COUNTY  Patrick Baughman 37E West 8th Ave PO Box 191  Bat Springs MS39422 Office: (601) 764-2871  [pbaughman@co.jasper.ms.us](mailto:pbaughman@co.jasper.ms.us)  In office Tuesday, Wednesday, and Thursday JEFFERSON DAVIS COUNTY  James Bynum Joe Bridges Courthouse  P.O. Box 2121 Prentis, MS 39474 Office:  Wellness Center Bassfield, MS  Office: (601) 792-5939 | Sumrall Branch Robert Robertson 19 Center Lane  Sumrall, MS 39482  Office: (601) 758-0015  Fax: (601) 758-0015  [rrobertson@lamarcountyms.gov](mailto:rrobertson@lamarcountyms.gov) LAUDERDALE COUNTY  Jeff Sibley  1827 23rd Avenue  Meridian, MS 39302  Office: (601) 482-9811  [jsibley@lauderdalecounty.org](mailto:jsibley@lauderdalecounty.org)  Email: [veterans@lauderdalecounty.org](mailto:veterans@lauderdalecounty.org)  MERIDIAN FIELD OFFICE  Tommy Strickland (601) 484-0205  [tstrickland@msva.ms.gov](mailto:tstrickland@msva.ms.gov)  MARION COUNTY  124 McGeehee Drive  Columbia, MS 3942  Office: (601) 736-0740  Fax: (601) 736-0750 NEWTON COUNTY  Charles Wansley 14712 Highway 15  P.O. Box 665 Decatur, MS 39327  Office: (601) 635-2178  Fax: (601) 635-4014 PERRY COUNTY  103 South Main Street Perry County Courthouse New Augusta, MS 39462 Office: (601) 964-8214  Fax: (601) 964-8214  Email: [perrycovaoffice@ftcweb.net](mailto:perrycovaoffice@ftcweb.net)  SCOTT COUNTY |

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| Email: [bridgesj7@aol.com](mailto:bridgesj7@aol.com)  JONES COUNTY  Connie Hoover or Sarah Buchanon 515 North 5th Ave  PO Box 4384  Laurel MS 39443  Office: (601) 428-0467  Email: [choover@co.jones.ms.us](mailto:choover@co.jones.ms.us) ; [sbuchanon@co.jones.ms.us](mailto:sbuchanon@co.jones.ms.us)  LAMAR COUNTY  Purvis Branch Jay Statham  12 Veterans Drive  Purvis, MS 39475  Office: (601) 794-4218  Fax: (601) 794-4218  [va@lamarcountyms.gov](mailto:va@lamarcountyms.gov)  Oak Grove Senior Citzen and Veteran Center Suzanne Oddo  5874 West 4th Street Hattiesburg, MS 39402  Office: (601) 336-5019  [soddo@lamarcountyms.gov](mailto:soddo@lamarcountyms.gov) | 521 Airport Road  Forest, MS 39074  Office: (601) 469-4477 SIMPSON COUNTY  Raybon “Leo” Windham 2nd Floor Old Courthouse 113 Traci Drive  Mendenhall, MS 39114  Office: (601) 847-1354  Cell: (601) 408-0812  [leowindhamdav@gmail.com](mailto:leowindhamdav@gmail.com) SMITH COUNTY  Jerry Glenn  County Office Building  P.O. Box 252 Raleigh, MS 39153  Office: (601) 782-9222  Fax: (601) 782-9488  Email: [jrglenn1@bellsouth.net](mailto:jrglenn1@bellsouth.net)  WAYNE COUNTY  Truman Williams Sammy Barnett 609 Azalea Drive  Waynesboro, MS 39367  Office: (601) 735-4258  Fax: (601) 671-3761 |

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| 0B**Veterans Home | Collins**  3261 Highway 49  Collins, MS 39428  Phone: (601) 765-0403  Fax: (601) 765-5045  1B**Veterans Home | Jackson**  4607 Lindbergh Drive  Jackson, MS 39209  Phone: (601) 353-6142  Fax: (601) 354-6060    A  [7B**Hattiesburg VA Clinic**](https://www.va.gov/find-locations/facility/vha_586GD) **Limited services and hours**  5003 Hardy Street Tower B, Suite 402  Hattiesburg, MS 39402-1331  [Directionsto Hattiesburg VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=5003%20Hardy%20Street%2C%20Tower%20B%2C%20Suite%20402%2C%20Hattiesburg%2C%20MS%2039402-1331) |

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| **Main number:** 601-296-3530  **Mental health:** 601-296-3506 B  [8B**Bogalusa VA Clinic**](https://www.va.gov/find-locations/facility/vha_629GF)  521 Ontario Street  Bogalusa, LA 70427-3845 [Directionsto Bogalusa VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=521%20Ontario%20Street%2C%20Bogalusa%2C%20LA%2070427-3845) **Main number:** 985-735-9029  **Mental health:** 985-735-9029  C  [9B**Biloxi VA Medical Center**](https://www.va.gov/find-locations/facility/vha_520)  400 Veterans Avenue  Biloxi, MS 39531-2410  [Directionsto Biloxi VA Medical Center](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=400%20Veterans%20Avenue%2C%20Biloxi%2C%20MS%2039531-2410)  **Main number:** 228-523-5000  **Mental health:** 228-523-5223 D  [10B**Meridian VA Clinic**](https://www.va.gov/find-locations/facility/vha_586GB)  **Limited services and hours**  2103 13th Street  Meridian, MS 39301-4045 [Directionsto Meridian VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=2103%2013th%20Street%2C%20Meridian%2C%20MS%2039301-4045) **Main number:** 601-482-3275  **Mental health:** 601-482-3275 x219  E  [11B**Mobile VA Clinic**](https://www.va.gov/find-locations/facility/vha_520GA)  4444 Demetropolis Road  Mobile, AL 36619-9602  [Directionsto Mobile VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=4444%20Demetropolis%20Road%2C%20Mobile%2C%20AL%2036619-9602)  **Main number:** 251-219-3900 x33672  **Mental health:** 251-219-3918 |

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| F  [12B**McComb VA Clinic**](https://www.va.gov/find-locations/facility/vha_586GG)  **Limited services and hours**  1308 Harrison Avenue  McComb, MS 39648-2830  [Directionsto McComb VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1308%20Harrison%20Avenue%2C%20McComb%2C%20MS%2039648-2830)  **Main number:** 601-250-0965  **Mental health:** 601-250-0965 G  [13B**Slidell VA Clinic**](https://www.va.gov/find-locations/facility/vha_629GC)  60491 Doss Drive Suite B  Slidell, LA 70460-4972 [Directionsto Slidell VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=60491%20Doss%20Drive%2C%20Suite%20B%2C%20Slidell%2C%20LA%2070460-4972) **Main number:** 985-690-2626  **Mental health:** 985-690-2626  H  [14B**Jackson VA Domiciliary**](https://www.va.gov/find-locations/facility/vha_586BU)  5354 I-55 South Frontage Road East  Harbor House Chemical Dependency Services Jackson, MS 39272-9119  [Directionsto Jackson VA Domiciliary](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=5354%20I-55%20South%20Frontage%20Road%20East%2C%20Harbor%20House%20Chemical%20Dependency%20Services%2C%20Jackson%2C%20MS%2039272-9119)  **Main number:** 800-949-1009 x55717 I  [15B**G.V. (Sonny) Montgomery Department of Veterans Affairs Medical Center**](https://www.va.gov/find-locations/facility/vha_586) **Limited services and hours**  1500 East Woodrow Wilson Avenue Jackson, MS 39216-5116  [Directionsto G.V. (Sonny) Montgomery Department of Veterans Affairs Medical Center](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1500%20East%20Woodrow%20Wilson%20Avenue%2C%20Jackson%2C%20MS%2039216-5116)  **Main number:** 800-949-1009  **Mental health:** 601-362-4471 x56188 J  [16B**Jackson VA Mobile Clinic**](https://www.va.gov/find-locations/facility/vha_586QA)  1500 East Woodrow Wilson Avenue |

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| Jackson, MS 39216-5116 [Directionsto Jackson VA Mobile Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1500%20East%20Woodrow%20Wilson%20Avenue%2C%20Jackson%2C%20MS%2039216-5116) **Main number:** 800-949-1009 x51511  K  [17B**Dogwood View Parkway VA Clinic**](https://www.va.gov/find-locations/facility/vha_586QB)  6522 Dogwood View Parkway Suite F  Jackson, MS 39213-7858  [Directionsto Dogwood View Parkway VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=6522%20Dogwood%20View%20Parkway%2C%20Suite%20F%2C%20Jackson%2C%20MS%2039213-7858)  **Main number:** 601-362-4471 x51294 L  [18B**Hammond VA Clinic**](https://www.va.gov/find-locations/facility/vha_629GB)  1131 South Morrison Boulevard Hammond, LA 70403-5409  [Directionsto Hammond VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1131%20South%20Morrison%20Boulevard%2C%20Hammond%2C%20LA%2070403-5409)  **Main number:** 985-902-5100  **Mental health:** 985-902-5100 M  [19B**Monroe County VA Clinic**](https://www.va.gov/find-locations/facility/vha_619GE)  159 Whetstone Street  Monroeville, AL 36460-2625 [Directionsto Monroe County VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=159%20Whetstone%20Street%2C%20Monroeville%2C%20AL%2036460-2625) **Main number:** 251-743-5861  **Mental health:** 334-272-4670 x5540 | | | |
| **Military Awads**  <https://www.archives.gov/veterans/replace-medals#nok> | | | |
|  | **ARMY** | |  |
|  | Where to write for medals | National Personnel Records Center 1 Archives Drive  St. Louis, MO 63138 or  [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) |
|  | Where medals are mailed from | U.S. Army TACOM  Clothing and Heraldry (PSID) |

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|  | P.O. Box 57997  Philadelphia, PA 19111-7997 | | | |  |
|  | Where to write in case of a problem or an appeal | U.S. Army Human Resources Command  Soldier Program and Services Division - Awards and Decorations Branch  ATTN: AHRC-PDP-A  1600 Spearhead Division Avenue, Dept 480 Fort Knox, KY 40122-5408 | | |
|  | **AIR FORCE**  **(includes Army Air Corps & Army Air Forces)** | | | |
|  | Where to write for medals | National Personnel Records Center 1 Archives Drive  St. Louis, MO 63138 or | |  |
|  | [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) | |
|  | Where medals are | **Active Duty Veterans** | **Reserve & Air Guard Veterans** | |
| mailed from, and where to write in case of a problem or an appeal | Headquarters Air Force  Personnel Center Air Reserve Personnel Center HQ AFPC/DP1SP HQ ARPC/DPTARA  550 C Street West, Suite 18420 E Silver Creek Ave Bldg 390 MS 12 68  Randolph AFB, TX Buckley AFB, CO 80011 78150-4714 | | |
|  | **NAVY** | | |  | |
|  | Where to write for medals | National Personnel Record Center 1 Archives Drive  St. Louis, MO 63138 or | |
|  | [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) | |
|  | Where medals are mailed from | Navy Personnel Command PERS 312  5751 Honor Drive  Building 769 Room 158  Millington, TN 38055-3120 | |
|  | Where to write in case of a problem or an appeal | Department of the Navy  Chief of Naval Operations (DNS-35) 2000 Navy Pentagon  Washington, DC 20350-2000 | |
|  | **MARINE CORPS** | | |
|  | Where to write for medals | National Personnel Record Center 1 Archives Drive  St. Louis, MO 63138 or | |

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|  | [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) | |  | |
|  | Where medals are mailed from | Navy Personnel Command PERS 312  5751 Honor Drive  Building 769 Room 158  Millington, TN 38055-3120 |
|  | Where to write in case of a problem or an appeal | Commandant of the Marine Corps Military Awards Branch (MMMA) 2008 Elliot Road  Quantico, VA 22134 |
|  | **COAST GUARD** | | |  |
|  | Where to write for | Coast Guard Personnel Service Center 4200 Wilson Blvd, Suite 900 (PSC-PSD-MA)  Stop 7200  Arlington, VA 20598-7200 |  |
| medals, and where |
| medals are mailed |
| from |
|  | Where to write in | Commandant U.S. Coast Guard |  |
| case of a problem or | Medals and Awards Branch |
| an appeal | (PMP-4) |
|  | Washington, DC 20593-0001 |
| **RESOURCES:**  National Suicide prevention Lifeline: 1-800-273-TALK National Cemetery information[: www.cem.va.gov/](http://www.cem.va.gov/)  Death and Burial benefits <https://www.benefits.va.gov/compensation/claims-special-burial.asp>and <https://www.va.gov/burials-memorials/veterans-burial-allowance/>  Military discharge information[:](http://www.vba.va.gov/vba/benefits/offices.asp) [https://www.va.gov/search/?query=discharge+information](https://www.va.gov/search/?query=discharge%2Binformation)  We Honor Veterans: [www.wehonorveterans.org](http://www.wehonorveterans.org/) | | | | |