VA Fact Sheet for Hospice Partners

NOTE: Your county Veteran Service Offices (VSO) are the main Point of Contact for questions related to VA Benefits including burial benefits, compensation and pension among others.. See Page 6 for contact information for your county VSO.

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| **Name of VAMC, address, main phone number, web site, [website URL for HPC services]:**G.V. (Sonny) Montgomery VA Medical Center 1500 E. Woodrow Wilson AveJackson MS 39216(601) 362-4471[www.jackson.va.gov](http://www.jackson.va.gov/)Biloxi VA Medical CenterGulf Coast Veterans Helth Care System 400 Veterans AvenueBiloxi MS 39511-2410Phone: (228) 523-5000<https://www.biloxi.va.gov/>**Name and contact for Regional Veteran Integrated Service Network (VISN) office:**South Central VA Health Care Network 715 S. Pear Orchard Road, Plaza 1 Ridgeland, MS 39157601-206-6900 |

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| **Service area covered by VA:****VISN 16** (Arkansas, Mississippi, Louisiana)<https://www.visn16.va.gov/> |
| **Brief description of Deaconess Hospice care program: (Hospice unit):**Each patient and family we are privileged to serve is unique. Our ongoing mission is to design a specific plan to help patients and/or their loved one live as fully and comfortably as possible in the final stages of life – in the comfort of their own home or place of residence.Under the direct supervision of the patients physician, our highly skilled hospice professionals deliver quality, compassionate care. We also include family in the process, offering valuable information, guidance and – most of all – support. |
| **Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:**2B**How do I apply for long term care services in VA?**6B**Standard Medical Benefits**Veterans must be *enrolled* in VA health care before applying for VA long term care services. *Enrolled* in VA health care means you have applied for VA health care benefits and receive care through a VA facility on a regular basis. Receiving financial compensation for a VA disability does NOT automatically enroll you in VA health care. You may be eligible for VA health care services (known as the Standard Medical Benefits Package) if you served in the military and were discharged for any reason other than dishonorable. Detailed eligibility information can be found on the main VA [Health Benefits](http://www.va.gov/healthbenefits/apply/veterans.asp) website, <https://www.va.gov/health-care/eligibility> |
| * Name and contact information for approval of VA paid hospice:

Lynne Smithhart (GV Montgomery VA Medical Center, Jackson MS) 1500 East Woodrow Wilson AvenueJackson, MS 39216(601) 985-2193Biloxi VA Medical CenterGulf Coast Veterans Health Care System 400 Veterans AvenueBiloxi MS 39511-2410Phone: (228) 523-5000 |
| * Name and number for person who approves changes in hospice levels of care:

Lynne Smithhart (GV Montgomery VA Medical Center, Jackson MS) 1500 East Woodrow Wilson AvenueJackson, MS 39216 |

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| (601) 985-2193 |
| * Name and number to contact for Veteran admission to VA inpatient hospice unit:

Lynne Smithhart (GV Montgomery VA Medical Center, Jackson MS) 1500 East Woodrow Wilson AvenueJackson, MS 39216(601) 985-2193Veterans Home Jackson MS 4607 Lindbergh DriveJackson, MS 39209Phone: (601) 353-6142 – Request to speak to a Social Worker to help process admission Fax: (601) 354-6060Veterans Home Collins MS Larry Banks3261 Highway 49Collins, MS 39428Phone: (601) 765-0403Fax: (601) 765-5045<https://www.msva.ms.gov/homes> |
| **VA Caregiver Support web page and assistance #**<https://www.caregiver.va.gov/> (855) 260-3274* Licensed Social Workers employed by the VA
* Provide counseling for Caregivers if needed.
* Provide assistance in navigating the VA system.
* Assist with referrals to other VA Departments

3B**Caregiver Support Coordinators for Mississippi** |
|  | **Mississippi** | **Phone Number for Caregiver Support Coordinators** |  |
|  | **G.V. (Sonny) Montgomery VA Medical Center**1500 E. Woodrow Wilson St. Jackson, MS 39216 | 601-364-1559 x51559 |
|  | **Gulf Coast Veterans Health Care System**400 Veterans Ave.Biloxi, MS 39531 | 228-523-4688 |
| **Death notification requirement:**Families should call the VA Office of Survivors Assistance (OSA), (800) 827-1000 for information related to:* Notify Veterans Business Administration (VBA) of the death of a veteran or a benefit recipient
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| * Request information on burial and mortuary benefits
* Learn about benefits available to surviving family members
* Check on the status of your claim
* Obtain tax documentation
* And other veteran issues
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| **Business office contact for reimbursement and billing issues:** VA Office of Survivors Assistance (OSA) (800) 827-1000 Department of Veterans AffairsClaims Intake CenterAttention: Milwaukee Pension CenterP. O. Box 5192Janesville, WI 53547-5192Fax: 1-844-655-1604officeofsurvivors@va.gov |
| **Decedent Affairs Officer:**Mississippi is in the region for the Milwaukee VA Pension CenterDepartment of Veterans Affairs Claims Intake CenterAttention: Milwaukee Pension CenterP. O. Box 5192Janesville, WI 53547-5192Fax: 1-844-655-1604 |
| **PTSD resource: name, title, phone number:****If you need immediate assistance, call 911 or 1–800–273–TALK/8255, press 1.****All VA Medical Centers offer PTSD treatment**, even if there is no specific PTSD program. Contact your [local VA](https://www.va.gov/directory) [Medical Center](https://www.va.gov/directory) and ask for the Mental Health clinic. Many Vet Centers and VA Community Based Outpatient Clinics also offer PTSD treatment.[G.V. (Sonny) Montgomery VA Medical Center](http://www.jackson.va.gov/) 1500 E. Woodrow Wilson AvenueJackson, MS 39216Phone: 601-362-4471**PTSD Clinical Team (PCT) Outpatient**Elizabeth Nosen, PHD (601) 362-4471 X 51289**PTSD Residential Rehabilitation Program (PRRP) Intensive/Inpatient**Oland (Steve) Bearden, LCSW (601) 362-4471 X 51289[Gulf Coast Veterans Health Care System](http://www.biloxi.va.gov/) 400 Veterans AvenueBiloxi, MS 39531Phone: 228-523-5000 |

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| **PTSD Clinical Team (PCT) Outpatient**John Liberto, MD (228) 523-5404**PTSD Residential Rehabilitation Program (PRRP) Intensive/Inpatient**Angela Hatcher, PhD (228) 523-5334 |
| **Vet Center: location, name, title, phone number:**4B**Jackson Vet Center**1755 Lelia Dr. Suite 104Jackson, MS 39216Phone: 601-985-2560Fax: 601-366-24795B**Biloxi Vet Center**288 Veterans AveBiloxi, MS 39531Phone: 228-388-9938Fax: 228-388-9253 |
| **Homeless coordinator: name, title, phone number: Name:** Dorothy Thomas**Title/Program:**Network Homeless Coordinator**Address:**2495 Shreveport Hwy, 71 NorthPineville, LA 71360**Office Phone:** 318-473-0010 ext. 4227**Cell Number:** 318-277-4319**Fax:** 318-483-5189**E-mail:** Dorothy.Thomas@va.gov |
| **MS VSO and Veterans Home senior management: Stacey Pickering.**Stacey E. Pickering is the Executive Director of Mississippi Veterans Affairs, where he oversees the management of the state’s four Veteran’s Homes and two Veterans Memorial Cemeteries. Pickering also leads the training and certification of almost 100 Veteran Service Officers across the state in addition to overseeing the state’s educational benefits program.To contact the office of the Executive Director, dial 601-576-4850, or email Melissa Wade, Director of External Relations & Assistant to the Executive Director mwade@msva.ms.gov . |
| **Veteran Service Offices (VSO) in our Region:** |  |

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| CLARKE COUNTYRon Holloway100 East Church StreetP.O. Box 616 Quitman, MS 39355 Office: (601) 776-2461 Fax: (601) 776-1013Email: rnholloway@bellsouth.netFORREST COUNTYGerald BrittDebbie Fennel-Abott 1200 Corinne StreetP.O. Box 550 Hattiesburg, MS 39403 Office: (601) 583-4521 Fax: (601) 582-4947 gbritt@co.forrest.ms.usEmail: debbieaf72@yahoo.comHATTIESBURG FIELD OFFICETeddy Reed (601) 264-4629treed@msva.ms.gov JASPER COUNTYPatrick Baughman 37E West 8th Ave PO Box 191Bat Springs MS39422 Office: (601) 764-2871pbaughman@co.jasper.ms.usIn office Tuesday, Wednesday, and Thursday JEFFERSON DAVIS COUNTYJames Bynum Joe Bridges CourthouseP.O. Box 2121 Prentis, MS 39474 Office:Wellness Center Bassfield, MS Office: (601) 792-5939  | Sumrall Branch Robert Robertson 19 Center LaneSumrall, MS 39482Office: (601) 758-0015Fax: (601) 758-0015rrobertson@lamarcountyms.gov LAUDERDALE COUNTYJeff Sibley1827 23rd AvenueMeridian, MS 39302Office: (601) 482-9811jsibley@lauderdalecounty.orgEmail: veterans@lauderdalecounty.orgMERIDIAN FIELD OFFICETommy Strickland (601) 484-0205tstrickland@msva.ms.govMARION COUNTY124 McGeehee DriveColumbia, MS 3942Office: (601) 736-0740Fax: (601) 736-0750 NEWTON COUNTYCharles Wansley 14712 Highway 15P.O. Box 665 Decatur, MS 39327Office: (601) 635-2178Fax: (601) 635-4014 PERRY COUNTY103 South Main Street Perry County Courthouse New Augusta, MS 39462 Office: (601) 964-8214Fax: (601) 964-8214Email: perrycovaoffice@ftcweb.netSCOTT COUNTY |

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| Email: bridgesj7@aol.comJONES COUNTYConnie Hoover or Sarah Buchanon 515 North 5th AvePO Box 4384Laurel MS 39443Office: (601) 428-0467Email: choover@co.jones.ms.us ; sbuchanon@co.jones.ms.usLAMAR COUNTYPurvis Branch Jay Statham12 Veterans DrivePurvis, MS 39475Office: (601) 794-4218Fax: (601) 794-4218va@lamarcountyms.govOak Grove Senior Citzen and Veteran Center Suzanne Oddo5874 West 4th Street Hattiesburg, MS 39402 Office: (601) 336-5019 soddo@lamarcountyms.gov | 521 Airport RoadForest, MS 39074 Office: (601) 469-4477 SIMPSON COUNTYRaybon “Leo” Windham 2nd Floor Old Courthouse 113 Traci DriveMendenhall, MS 39114Office: (601) 847-1354Cell: (601) 408-0812leowindhamdav@gmail.com SMITH COUNTYJerry GlennCounty Office BuildingP.O. Box 252 Raleigh, MS 39153Office: (601) 782-9222Fax: (601) 782-9488Email: jrglenn1@bellsouth.netWAYNE COUNTYTruman Williams Sammy Barnett 609 Azalea DriveWaynesboro, MS 39367Office: (601) 735-4258Fax: (601) 671-3761 |

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| 0B**Veterans Home | Collins**3261 Highway 49Collins, MS 39428Phone: (601) 765-0403Fax: (601) 765-50451B**Veterans Home | Jackson**4607 Lindbergh DriveJackson, MS 39209Phone: (601) 353-6142Fax: (601) 354-6060A[7B**Hattiesburg VA Clinic**](https://www.va.gov/find-locations/facility/vha_586GD) **Limited services and hours**5003 Hardy Street Tower B, Suite 402Hattiesburg, MS 39402-1331[Directionsto Hattiesburg VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=5003%20Hardy%20Street%2C%20Tower%20B%2C%20Suite%20402%2C%20Hattiesburg%2C%20MS%2039402-1331) |

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| **Main number:** 601-296-3530**Mental health:** 601-296-3506 B[8B**Bogalusa VA Clinic**](https://www.va.gov/find-locations/facility/vha_629GF)521 Ontario StreetBogalusa, LA 70427-3845 [Directionsto Bogalusa VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=521%20Ontario%20Street%2C%20Bogalusa%2C%20LA%2070427-3845) **Main number:** 985-735-9029**Mental health:** 985-735-9029C[9B**Biloxi VA Medical Center**](https://www.va.gov/find-locations/facility/vha_520)400 Veterans AvenueBiloxi, MS 39531-2410[Directionsto Biloxi VA Medical Center](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=400%20Veterans%20Avenue%2C%20Biloxi%2C%20MS%2039531-2410)**Main number:** 228-523-5000**Mental health:** 228-523-5223 D[10B**Meridian VA Clinic**](https://www.va.gov/find-locations/facility/vha_586GB)**Limited services and hours**2103 13th StreetMeridian, MS 39301-4045 [Directionsto Meridian VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=2103%2013th%20Street%2C%20Meridian%2C%20MS%2039301-4045) **Main number:** 601-482-3275**Mental health:** 601-482-3275 x219E[11B**Mobile VA Clinic**](https://www.va.gov/find-locations/facility/vha_520GA)4444 Demetropolis RoadMobile, AL 36619-9602[Directionsto Mobile VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=4444%20Demetropolis%20Road%2C%20Mobile%2C%20AL%2036619-9602)**Main number:** 251-219-3900 x33672**Mental health:** 251-219-3918 |

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| F[12B**McComb VA Clinic**](https://www.va.gov/find-locations/facility/vha_586GG)**Limited services and hours**1308 Harrison AvenueMcComb, MS 39648-2830[Directionsto McComb VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1308%20Harrison%20Avenue%2C%20McComb%2C%20MS%2039648-2830)**Main number:** 601-250-0965**Mental health:** 601-250-0965 G[13B**Slidell VA Clinic**](https://www.va.gov/find-locations/facility/vha_629GC)60491 Doss Drive Suite BSlidell, LA 70460-4972 [Directionsto Slidell VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=60491%20Doss%20Drive%2C%20Suite%20B%2C%20Slidell%2C%20LA%2070460-4972) **Main number:** 985-690-2626**Mental health:** 985-690-2626H[14B**Jackson VA Domiciliary**](https://www.va.gov/find-locations/facility/vha_586BU)5354 I-55 South Frontage Road EastHarbor House Chemical Dependency Services Jackson, MS 39272-9119[Directionsto Jackson VA Domiciliary](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=5354%20I-55%20South%20Frontage%20Road%20East%2C%20Harbor%20House%20Chemical%20Dependency%20Services%2C%20Jackson%2C%20MS%2039272-9119)**Main number:** 800-949-1009 x55717 I[15B**G.V. (Sonny) Montgomery Department of Veterans Affairs Medical Center**](https://www.va.gov/find-locations/facility/vha_586) **Limited services and hours**1500 East Woodrow Wilson Avenue Jackson, MS 39216-5116[Directionsto G.V. (Sonny) Montgomery Department of Veterans Affairs Medical Center](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1500%20East%20Woodrow%20Wilson%20Avenue%2C%20Jackson%2C%20MS%2039216-5116)**Main number:** 800-949-1009**Mental health:** 601-362-4471 x56188 J[16B**Jackson VA Mobile Clinic**](https://www.va.gov/find-locations/facility/vha_586QA)1500 East Woodrow Wilson Avenue |

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| Jackson, MS 39216-5116 [Directionsto Jackson VA Mobile Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1500%20East%20Woodrow%20Wilson%20Avenue%2C%20Jackson%2C%20MS%2039216-5116) **Main number:** 800-949-1009 x51511K[17B**Dogwood View Parkway VA Clinic**](https://www.va.gov/find-locations/facility/vha_586QB)6522 Dogwood View Parkway Suite FJackson, MS 39213-7858[Directionsto Dogwood View Parkway VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=6522%20Dogwood%20View%20Parkway%2C%20Suite%20F%2C%20Jackson%2C%20MS%2039213-7858)**Main number:** 601-362-4471 x51294 L[18B**Hammond VA Clinic**](https://www.va.gov/find-locations/facility/vha_629GB)1131 South Morrison Boulevard Hammond, LA 70403-5409[Directionsto Hammond VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=1131%20South%20Morrison%20Boulevard%2C%20Hammond%2C%20LA%2070403-5409)**Main number:** 985-902-5100**Mental health:** 985-902-5100 M[19B**Monroe County VA Clinic**](https://www.va.gov/find-locations/facility/vha_619GE)159 Whetstone StreetMonroeville, AL 36460-2625 [Directionsto Monroe County VA Clinic](https://maps.google.com/?saddr=124%20South%2011th%20Avenue%2C%20Laurel%2C%20Mississippi%2039440%2C%20United%20States&daddr=159%20Whetstone%20Street%2C%20Monroeville%2C%20AL%2036460-2625) **Main number:** 251-743-5861**Mental health:** 334-272-4670 x5540 |
| **Military Awads**<https://www.archives.gov/veterans/replace-medals#nok> |
|  | **ARMY** |  |
|  | Where to write for medals | National Personnel Records Center 1 Archives DriveSt. Louis, MO 63138 or[**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) |
|  | Where medals are mailed from | U.S. Army TACOMClothing and Heraldry (PSID) |

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|  | P.O. Box 57997Philadelphia, PA 19111-7997 |  |
|  | Where to write in case of a problem or an appeal | U.S. Army Human Resources CommandSoldier Program and Services Division - Awards and Decorations BranchATTN: AHRC-PDP-A1600 Spearhead Division Avenue, Dept 480 Fort Knox, KY 40122-5408 |
|  | **AIR FORCE****(includes Army Air Corps & Army Air Forces)** |
|  | Where to write for medals | National Personnel Records Center 1 Archives DriveSt. Louis, MO 63138 or |  |
|  | [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) |
|  | Where medals are | **Active Duty Veterans** | **Reserve & Air Guard Veterans** |
| mailed from, and where to write in case of a problem or an appeal | Headquarters Air ForcePersonnel Center Air Reserve Personnel Center HQ AFPC/DP1SP HQ ARPC/DPTARA550 C Street West, Suite 18420 E Silver Creek Ave Bldg 390 MS 12 68Randolph AFB, TX Buckley AFB, CO 80011 78150-4714 |
|  | **NAVY** |  |
|  | Where to write for medals | National Personnel Record Center 1 Archives DriveSt. Louis, MO 63138 or |
|  | [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) |
|  | Where medals are mailed from | Navy Personnel Command PERS 3125751 Honor DriveBuilding 769 Room 158Millington, TN 38055-3120 |
|  | Where to write in case of a problem or an appeal | Department of the NavyChief of Naval Operations (DNS-35) 2000 Navy PentagonWashington, DC 20350-2000 |
|  | **MARINE CORPS** |
|  | Where to write for medals | National Personnel Record Center 1 Archives DriveSt. Louis, MO 63138 or |

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|  | [**REQUEST MEDALS ONLINE!**](https://www.archives.gov/veterans/military-service-records/index.html) |  |
|  | Where medals are mailed from | Navy Personnel Command PERS 3125751 Honor DriveBuilding 769 Room 158Millington, TN 38055-3120 |
|  | Where to write in case of a problem or an appeal | Commandant of the Marine Corps Military Awards Branch (MMMA) 2008 Elliot RoadQuantico, VA 22134 |
|  | **COAST GUARD** |  |
|  | Where to write for | Coast Guard Personnel Service Center 4200 Wilson Blvd, Suite 900 (PSC-PSD-MA)Stop 7200Arlington, VA 20598-7200 |  |
| medals, and where |
| medals are mailed |
| from |
|  | Where to write in | Commandant U.S. Coast Guard |  |
| case of a problem or | Medals and Awards Branch |
| an appeal | (PMP-4) |
|  | Washington, DC 20593-0001 |
| **RESOURCES:**National Suicide prevention Lifeline: 1-800-273-TALK National Cemetery information[: www.cem.va.gov/](http://www.cem.va.gov/)Death and Burial benefits <https://www.benefits.va.gov/compensation/claims-special-burial.asp>and <https://www.va.gov/burials-memorials/veterans-burial-allowance/>Military discharge information[:](http://www.vba.va.gov/vba/benefits/offices.asp) [https://www.va.gov/search/?query=discharge+information](https://www.va.gov/search/?query=discharge%2Binformation)We Honor Veterans: [www.wehonorveterans.org](http://www.wehonorveterans.org/) |