

Trauma-Informed Care Initiative

Goals:

Community hospice access to **VA palliative telemental health** providers for enrolled Veterans on home hospice and their families, especially those whose care has been impacted by trauma (e.g., Post-traumatic Stress Disorder or trauma related to COVID-19).

Improved access to VA's Post-traumatic Stress Disorder (PTSD) **Consultation Program**.

Training of community hospice staff in the care of Veterans impacted by trauma using established curricula.

Frequently Asked Questions:

1. How can Community providers partner with VA Medical Centers to promote access to VA palliative telemental health services for enrolled Veterans on hospice in their own homes?
 - a. Community hospice providers are encouraged to reach out to Palliative Care Teams at their nearest VA Medical Center (rather than clinic). A list of nationwide Medical Centers can be found [HERE](#). If you are not able to find the correct contact, please reach out to Katherine Kemp at kkemp@nhpco.org and we will get you connected.
 - b. If you are a VA provider and would like to connect with a community hospice, please look to the [We Honor Veteran's Partner Directory](#) or reach out to Katherine Kemp at kkemp@nhpco.org.
2. How can Community providers obtain non-urgent guidance and/or resources access VA's PTSD Consultation Program in the care enrolled or non-enrolled Veterans?
 - a. Please make your initial contact through [WHV's online form](#) or by calling 800-646-6460.
3. Are all VA Medical Centers aware of and participating in this initiative?
 - a. While all VA Medical Centers have interdisciplinary palliative care teams and care for Veterans impacted by trauma, this initiative directly funded the following 5 VA Medical Centers;
 - i. Franklin Delano Roosevelt Campus of the VA, Hudson Valley Health Care System
 - ii. VA Pittsburgh Healthcare System
 - iii. Salisbury- W.G. (Bill) Hefner VA Medical Center
 - iv. West Palm Beach VA Medical Center
 - v. Louis Stokes Cleveland VA Medical Center
 - b. Community hospice providers are encouraged to partner with VA Medical Centers near them through their Hospice Veteran Partnership or Veteran Community Partnership to promote improved collaboration and enrolled Veteran access to needed palliative telemental health.