INTRODUCTION

We Honor Veterans (WHV), under the National Hospice and Palliative Care Organization (NHPCO) and in collaboration with the Department of Veterans Affairs, continues to serve with a simple goal at the forefront of all we do – care for and honor those who have served when they reach the end of life. The program has grown to be the most successful in the history of NHPCO because it all comes back to the Veteran.

HIGHLIGHTS

2020 has brought changes, challenges, and opportunities for growth and innovation. Pinning ceremonies have gone virtual, community engagement and support is now more important than ever, and we are all finding new ways to remain connected.

Trauma-Informed Care for Veterans on Hospice Initiative

- Aside from development in partner activity requirements, our Trauma-Informed Care for Veterans on Hospice Initiative supported efforts to improve access to key resources and services available from the VA such as palliative telemental health services, more uniform and routine Veteran care planning to address trauma-informed care elements (e.g., screening for PTSD and suicidal ideation), and using established curricula to improve hospice staff expertise in identifying and addressing the suffering associated with PTSD, Moral Injury, and Suicide Prevention. The Final Report is available on WHV’s Trauma-Informed Care Webpage. 14 State Hospice Organization and Hospice-Veteran Partnership Grantee Accomplishments:
  - 224 Hospices implemented Veteran Care Planning Protocols
  - 3,385 Veteran patients screened using protocols
  - 3,594 Training Attendees

New Resources Created for Free, On-Demand Viewing:

- “Thank You” is not Enough: Helping Veterans Unburden at the End of Life
- WHV + VA Trauma-Informed Care with Community Hospice Partner and VA Staff
- Level Five Updates and Changes Due to Environment Surrounding COVID with WHV Team
- WHV Website, Program Activities, and Requirements 101 with WHV Team

Continued Nationwide Promotion of VA SME Trainings for Community Hospice Staff

- Moral Injury: 4,219 views
- Suicide Prevention: 3,765 views
- PTSD: 4,088 views

WHV Website and Logo Get a Refresh

The WHV site has been updated for easier access to resources
5,115 Hospice Partners

1,438 Community-based Health Care Partners

121 State-wide and Community-based Hospice-Veteran Partnerships

13.3% Increase in Level 3, 4 & 5 Partners Over the Last Year

26,764 Staff Training Participants (often duplicate staff)

18,400 Community Outreach Training Participants (venues include churches, homeless shelters, assisted living facilities, etc.)

1,635 Vet-to-Vet Volunteers

36,360 Veterans Served During Military History Checklist Evaluation

10,858 of Veteran Patients Enrolled in VA

8,429 of Veteran Patients Receive VA Benefits

156 Partners

20,412 Veterans Pinned

2019

2020

(28%) WWII

(25%) Korea

(3%) Cold War

(21%) Vietnam

(1%) Gulf War

(12%) Peace Time

(>1%) Afghanistan/Iraq (OEF/OIF)

(10%) Other/Unknown

Level 4 & 5 Accomplishments

Breakdown of Veterans Served

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WE HONOR VETERANS
2020 ANNUAL REPORT

WE HONOR VETERANS CELEBRATES 10 YEARS

September 12, 2020 marked ten years since the We Honor Veterans program was launched at NHPCO’s Interdisciplinary Conference in Atlanta, GA. To the hospice staff, colleagues within the VA, volunteers, and Veteran-centric organizations that make this program possible – we thank you for stepping up and continuing to put the wants and needs of Veterans first. It has been an honor and a privilege to call you our partners and there is so much more to come.

“NHPCO is proud and thankful to have worked closely with the Department of Veterans Affairs for over a decade. The support of the VA has fostered the growth and success of the We Honor Veterans program, which in turn has provided countless Veterans facing a serious illness with the care and resources they deserve. We look forward to many more years of this successful partnership."

Edo Banach, JD, President & CEO of the National Hospice and Palliative Care Organization