



National Alliance
for Care at Home



Partner Networking Call

Winter 2025

February 2025

Agenda

- Welcome (Alliance team) 3:00-3:05 p.m.
- Best Practices for Veteran Volunteers (Stacy Groff, MNM, VP Care and Connections and Terry Purcell, Veteran Volunteer, Empath Health, FL) 3:05- 3:30 p.m.
- Gerald's Law (Madison Summers) 3:30 – 3:40 p.m.
- Open Discussion and Closing (Alliance team) 3:40-4:00 p.m.

Q&A to follow today's agenda

National Alliance for Care at Home



For more information on Alliance membership,
please contact
membership@allianceforcareathome.org



WHV Contact Information



Direct All Inquiries to
Veterans@allianceforcareathome.org



Top 10 We Honor Veterans Features for Partners

1. [Partner Portal](#) - WHV's portal for partner report submissions
2. [Resource Library](#) - access hundreds of resources on Veteran-centric end of life care
3. [Earn Your Stars](#) - review required activities for each WHV level
4. [Events Calendar](#) - stay up to date on upcoming events
5. [HVP Roster](#) - locate & get involved with your local HVP
6. [Level 5 Mentors](#) - receive guidance and support from one of our Level 5 mentors
7. [Veteran Benefits](#) - review benefit information to better serve your patients
8. [Blog](#) - read about partner highlights and exciting WHV news
9. [Newsletter](#) - receive the latest WHV updates and stories
10. [Working for Veterans](#) - familiarize yourself with the diversity within the Veteran community

WHV Top 10 Features





With only 5% of Veteran deaths occurring in Veterans Health Administration (VHA) facilities and over 60% of Veterans relying on home hospice care, WHV plays a critical role in equipping hospice providers to understand and support the unique needs of Veterans.

As hospice partners progress through the five WHV levels, providers complete specific activities and integrate practical resources to progressively increase their capacity to provide high quality end-of-life care to Veteran patients.

Level 1 Breakdown

Organization Education

- ☐ Conduct three Veteran-specific presentations for organization staff & volunteers

Community Engagement

- ☐ Review Hospice-Veteran Partnership Toolkit

Policies & Procedures

- ☐ Review the Military History Checklist
- ☐ Begin integration of Military History Checklist into intake procedures
- ☐ Identify Key VA Contact

Level 2 Breakdown

Organization Education

- ☐ Conduct three Veteran-specific presentations for organization staff & volunteers
- ☐ Integrate Veteran-specific content into staff and volunteer orientation

Community Engagement

- ☐ Conduct two Veteran-Centric Outreach Presentations
- ☐ Stay active with your Hospice-Veteran Partnership

Policies & Procedures

- ☐ Integrate the Military History Checklist into intake process
- ☐ Review Standards of Practice

Questions?

Connect with a Level 5 mentor via the Partner Portal. To find a list of our mentors, please login to the Partner Portal and navigate to "Mentors for You" on the lefthand side.

Reach out to the WHV Team at veterans@nhpco.org!

WHV Level Overview One-Pager



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Vet to Vet Volunteer Best Practices

This is the “Why”



Vet toVet Ideas

- Veteran Pinnings
- Community Pinnings
- Life Review/Socialization
- Veterans History Project
- Community Coffees
- Larger Community Events and Collaborations



Pinning Events

- Community Connection Opportunities
- Patients
- Caregivers



Culture of Appreciation



Culture of Appreciation



Introducing Terry Purcell



Madison Summers, Manager of Public Affairs



The Dole Act Signed into Law – Win for Veterans

- Senator Elizabeth Dole 21st Century Veterans Healthcare and Benefits Improvement Act enacted to enhance services and benefits for Veterans
- Signed into law on January 2, 2025
- Key provisions include:
 - Home and community-based services expansion
 - Support for caregivers
 - Pilot programs and services for underserved communities
 - Gerald's Law Act



WHV & Opus Peace: Caregiver Distress

- Updated Veteran Pinning Ceremony Guide
- Identifying Clinically Meaningful Moral Injury
- Dementia Series Part 1 & Part 2
- Guide for Caring for Veterans of Foreign Militaries at EOL
- WHV & Opus Peace: Bereavement Support
- Community Nursing Home Initiative
 - Addressing Trauma and its Impacts
 - Caring for Veterans in their Final Hours
 - Ceremonies to Honor and Remember
 - Identifying and Addressing Source of Suffering
 - Overview for Frontline Staff

Webinars & Resources

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