

We Honor Veterans Newsletter

Winter 2021

Want to be included in a future issue? [Share your story](#) with us!

NHPCO and WHV offices will be closed December 22 - January 2. While we will address urgent patient concerns during that time, partner activity and reporting questions will receive a response when we're back in January. Thank you, and happy holidays!

PARTNER BLOGS

Grace Healthcare Services Honors U.S Navy Veteran

Submitted by Grace Healthcare Services in Edison, NJ

Chaplain Betts presented a certificate, pin, and hand-crocheted patriotic afghan to Captain Margaret Howe (Ret.) of the US Navy. Captain Howe was on special assignment to President Lyndon B. Johnson's "Nuclear Bomb Bunker." Thankfully, this assignment was completed without loss or necessity. [Read more on the WHV blog.](#)



Love At First Sail: Calvert Hospice Honors Navy Couple

Submitted by Calvert Hospice in Maryland

Arvid "Ed" Forsman and his wife Ann met at the Naval Air Station in Whidbey Island, WA. The couple married after dating for three months and served together until they started having children. Ed and Ann were both recognized for their military service by Calvert Hospice. [Read more on the WHV blog.](#)

PARTNERS IN THE NEWS

Many WHV partners were highlighted in their local media for their Veterans Day events. Check out some of the partners in the news:

- ["Hospice of Santa Cruz County honors veterans with pinning ceremony"](#) (Hospice of Santa Cruz County)

- ["Veteran honored with pins, certificates by local nonprofit"](#) (Avow)
- ["Veterans to be recognized at Piedmont area pinning ceremonies"](#) (AuthoraCare Collective)
- ["Veterans honored at Avon Lake drive-thru event"](#) (Hospice of the Western Reserve)
- ["Veterans celebrated in nursing facility in Schuylkill County"](#) (Compassionate Care Hospice)
- ["Continuing the legacy of Reno County Veterans, Hospice House celebrates Veterans Day"](#) (Hospice House and Homecare of Reno County)

NEWS & RESOURCES FROM WHV

November Webinar Recordings

The recordings from the two WHV webinars in November are posted on the resources and Trauma-Informed Care page.

- [VA and NHPCO Screening and Referral of Veterans on Hospice](#)
- [WHV & Opus Peace: Mistakes Have Been My Best Teachers in Caring for Veterans](#)

Seeking Veteran-Related Cases for Project ECHO

NHPCO is calling for Project ECHO (Extension for Community Healthcare Outcomes) Veteran-related case study submissions. This learning exchange is focused on helping providers recognize opportunities for clinical or operational quality improvement in hospice or palliative care through bi-directional learning with subject matter experts. [Learn more and submit your case.](#)

Updated Screening Guide for Veterans on Hospice

The majority of WHV partners have participating in and integrated the resources created out of our Trauma-Informed Care initiative in partnership with the VA. As part of that initiative, WHV released an updated [Screening Guide for Veterans](#).

Updated Level 5 Materials Available

Updated level five materials can be found under the [Earn Your Stars section](#) under our level five requirement page.

New "WHV 101" Video

A new ["WHV 101" video](#) has been released. This will provide an overview and intro for new staff or outside partners not familiar with WHV.

NEWS FROM NHPCO

NHPCO Honors Senator Dole

On December 5, Senator Robert Dole died at the age of 98. A celebrated American who dedicated his life to public service, Senator Dole was one of the original hospice champions in Congress that were responsible for creating the Medicare hospice benefit and worked tirelessly for his fellow Veterans. [Read NHPCO's message](#) in memory of Senator Dole.

New NHPCO Blog from WHV's Emily Marge

Veterans Services Specialist Emily Marge penned the most recent NHPCO blog, "A Letter to Grief." Emily reflects on the death of her uncle, an Air Force Veteran, the experience of grief in the time of COVID, and how she will honor his memory. [Read the blog](#).

Registration Open for Leadership & Advocacy Conference

To address the critical needs of the field, LAC22 will safely bring together professionals to experience a unique blend of keynotes, educational sessions, networking opportunities, exhibits, and events not to be missed. The event will be held at the Gaylord National Harbor Resort and Convention Center in National Harbor, Maryland on March 7 – 9, 2021. Registration is now open; save your spot by January 21 to get the early bird rate. Learn more at nhpco.org/LAC2022.

VA HOTLINE NUMBERS

Keep these VA Hotline numbers handy as a resource for your team, your patients and their families. A more detailed list can be found on the [VA website](#).

- **MyVA411 - Main Information Line:** 800-698-2411
- **Caregiver Support Line:** 855-260-3274
- **VA Benefits Hotline:** 800-827-1000
- **Women Veterans Hotline:** 855-829-6636
- **Veterans Crisis Line:** 800-273-8255

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