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WE HONOR VETERANS

AN NHPCO NEWSLETTER FOR
WE HONOR VETERANS

UPCOMING CHANGES TO WE HONOR VETERANS

The We Honor Veterans team is excited to share some changes coming up in the next few months that will update the look and feel of WHV and give partners and consumers a better experience. We're highlighting some of those changes here; you can also find this message on the [Announcements page](#) of the WHV website.

NEW WEBSITE AND LOGO

We are currently developing a new website design and logo for WHV. The site will be easier to navigate, and the new logo will mirror the new NHPCO branding with a similar logo format. The plan is to launch the new website and logo in April. At that time, new partner logos will be available, as well. Partners should keep this in mind if they are planning on using their logo on any merchandise or ordering any goods to display their WHV level.

Along with the refreshed website, we will update the process for submitting activity reports. *If you are currently working on an activity report, please ensure that the final is submitted before midnight (EST) on Monday, March 9, 2020.* Any incomplete activity reports will be deleted when we switch over to the new website.

NEW LEVEL REQUIREMENTS

To go along with the updated website and logo, the partner level system is being refreshed:

- 1. The Recruit Partner level will no longer be listed in the WHV partner directory.** Moving forward, the directory will include active partners beginning at Level 1. Any current Recruit Partners must complete a Level 1 activity report by Monday, March 9 to be included in the partner directory.
- 2. The Level 5 Partner program will only be available to current NHPCO members.** The current VA contract with WHV concludes in September of this year. Collaborative efforts with VA leadership and local facilities will always continue. As we initiate the search for new avenues of support, NHPCO will continue keeping members at the forefront of their efforts. Partner Levels 1-4 will remain open to anyone. Further details regarding Level 5 submissions and cut-off dates for non-members will be sent out shortly to those already working on Level 5 activities. Please note that if you are not currently a member of NHPCO, you may no longer register your commitment to becoming a Level 5 partner.
- 3. All partners must remain active.** If an organization does not continue to log in to their account or move up the levels, they will be removed from the partner directory.

Stay tuned for more detailed information on updated processes and requirements. In the meantime, anyone with questions or concerns is welcome to contact veterans@nhpco.org.

CELEBRATING BLACK HISTORY MONTH

In honor of Black History Month, NHPCO staff members and a WHV partner share photos of those who served in the armed forces. We extend a special thanks to all black service members and their families this month.



Kindred Hospice in San Antonio, TX honored **Dr. Granville G. Coggs, a Tuskegee Airman from WWII**. Besides his service with the Army Air Corps, he pursued an M.D. degree from Harvard Medical School. His accomplishments included establishing the San Antonio Breast Evaluation Center.



Captain Cassius Alonzo Harris III, Tuskegee Airman. Photo shared by NHPCO Solutions Coordinator and grandson Cassius Harris. Captain Cassius Alonzo Harris III was the first black test pilot in the Army Air Force during World War II. He was commissioned as 2nd Lieutenant and received the high rank of Captain.



Ronnie Watson, Sr. Marine Corps. Shared by NHPCO Executive Office Coordinator and wife Trayvia Watson.



William Jackson, Sgt. Marine Corps. Shared by NHPCO Solutions Associate and wife Mary Jackson.



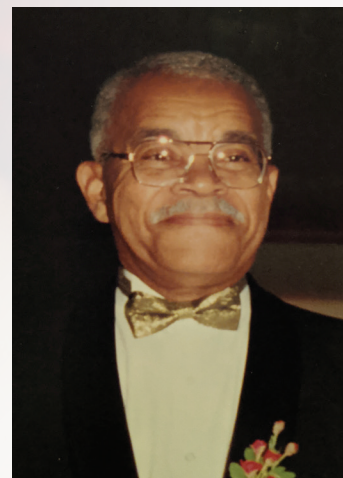
Staff Sergeant Vincent A. Halsey, Army. Shared by NHPCO Professional Development Specialist and mother Lynelle Williams-Halsey.



Lt. Colonel Jesse W. Halsey, United States Airforce. Shared by NHPCO Professional Development Specialist and daughter-in-law Lynelle Williams-Halsey.



Sergeant First Class Warren V. Halsey, Army. Shared by NHPCO Professional Development Specialist and wife Lynelle Williams-Halsey.



Lonnie Gray Halsey, United States Navy, 1951-1954. Shared by NHPCO Professional Development Specialist, and daughter Lynelle Williams-Halsey.

LEVEL 5 PARTNERS

More We Honor Veterans partners are reaching Level 5 every week. Visit the [We Honor Veterans website](#) to see the list of newly certified partners – be sure to scroll down to see the full roster. Remember that you can utilize these partners as a mentor if you have any questions or would like additional guidance in serving the Veterans in your region.

WE HONOR VETERANS AT THE LEADERSHIP & ADVOCACY CONFERENCE

It's not too late to register for NHPCO's Leadership and Advocacy Conference. There will be an educational session on Wednesday, March 25 titled "Level Five of the We Honor Veterans Program: How to Get There." This presentation will provide an overview of Hospice of the Chesapeake's We Honor Veterans program. Faculty will share success stories since the program's launch in 2011 and will describe their achievement of Level Five recognition in January 2019.

We also invite partners attending LAC to come say hi to the WHV team! The National Hospice Foundation will have a table near the registration area, where they will be raising funds for Veteran services. The WHV team will be spending time at the table with the NHF staff to talk to potential donors about the work we and our partners do to serve Veteran patients and their families.

RESOURCES FOR CARING FOR VIETNAM-ERA VETERANS

PARTNER RESOURCES

We're happy to say that many partners participated in our live webinar viewings and Q&A sessions last year that focus on serving Vietnam-era Veterans. Don't forget that all are available on demand!

We want to highlight the webinars that were created by VA subject matter expert workgroups focused on PTSD, Moral Injury, and Suicide Prevention. These are available

as part of the Vietnam Veterans initiative in collaboration with the VA to create more awareness of the needs of Vietnam and combat-era Veterans and provide resources to our partners to ensure both Veterans and their families are getting the best care possible. Recordings for free on-demand viewing and PowerPoint slides can be found on the [webinars page](#) of the We Honor Veterans website.



Upcoming content and resources will continue to provide more tools for caring for Vietnam Veterans. A new care planning guide for Veterans is [available for partners online](#). This is a tool for organizations to use as a model and integrate into the larger plan of care when Veterans enter hospice. More to come in 2020, so please stay tuned!

WELCOME HOME VIETNAM VETERANS DAY

Don't forget that March 29 is recognized as Welcome Home Vietnam Veterans Day! Thinking of hosting an event? We're here to help – find event planning tools as well as our Advocacy Toolkit to invite your representatives on the [Partner Resources](#) page. Please [reach out](#) if you need more information or event planning ideas!

EARN YOUR STARS

Already a We Honor Veterans partner program? We know that your organization is committed to providing Veteran-centric care to the Veteran patients you serve each and every day. If your program is ready to move up through the levels to increase your ability to serve your Veteran patients, [contact us](#) today. You can learn about the different We Honor Veteran partner levels [here](#).

COMMUNITY PARTNERS

Are you part of a non-hospice organization that would like to join the mission to provide support for Veterans in your community? [Contact us to learn how you can become a Community Partner.](#)

SPONSORSHIPS

Interested in learning how you can support the We Honor Veterans program beyond becoming a partner? Individuals or organizations interested can [contact us](#) to hear about sponsorship opportunities.



PARTNER HIGHLIGHTS

SUBMISSION FROM: HOSPICE OF ST. FRANCIS TITUSVILLE, FL (LEVEL 4)

Hospice of St. Francis has been fortunate to partner with several long-term care nursing facilities here in Brevard County, Florida. One of the projects we have been doing is the Wall of Honor. Hospice of St Francis collaborated with local Veterans and sponsored Wall of Honor ceremonies at these facilities where often forgotten heroes are residing at the end of life. Our staff and volunteers find great joy and reward in honoring these individuals as well as supporting the facilities that are caring for them. It is a gift to witness the look of pride and joy on the Veteran's face when he/she finds their picture on the wall.

SUBMISSION FROM: 24/7 AT HOME CARE AND HOSPICE WESTMINSTER, CA (LEVEL 3)

Ung Nguyen honorably served his country as a Colonel in the Army of the Republic of Vietnam (ARVN), from 1936-1955 and The Republic of Vietnam Navy from 1955-1975. Much of his service was spent serving alongside first the French and later American troops during the Vietnam conflict. Following the end of the Vietnam war, Colonel Nguyen and all five of his Veteran sons were sentenced to 5 years of prison. Shortly after their release, the family migrated to the United States, where they now enjoy the freedoms that they helped to defend. 24/7 Care at Home Hospice recently threw this patient a 102nd birthday party and honored him during the ceremony with his family present.

SUBMISSION FROM: SAN FRANCISCO HOSPICE VETERAN PARTNERSHIP

The San Francisco Hospice Veteran Partnership completed a winter donation drive. They collected reading materials and toiletries for Veterans hospitalized at the San Francisco VA. Veterans were surveyed before the drive and identified these items to be high priority needs. Reading materials were added to mobile book carts that move around the hospital, and toiletries will be handed out to Veterans who did not initially expect to be admitted to the hospital. HVP members that helped were St. Joseph Memorial Hospice, Seasons Hospice, SutterHealth, and Collabria Care.

