We Honor Veterans Newsletter
Fall 2020

Want to be included in a future issue? Share your story with us!

PARTNER HIGHLIGHTS

Recognizing a Veteran Volunteer
Submitted by Kandice Dickinson
Heart 'n Home Hospice

Veteran Dan Henry, a bagpiper for the Oregon Army National Guard for nine years, was recognized in an outdoor Veteran Pinning Ceremony. Not only is Dan a patient with Heart 'n Home, but for many years he was a volunteer through the local Band of Brothers chapter. Taking this time to recognize Dan was made more meaningful because of his previous involvement in recognizing other Veterans. Read more about this special occasion online.

Finding Love and a Remarkable Life
Submitted by Rev. Edward Tello
Kindred Hospice

Veteran Leopold Ortiz led a remarkable military career spanning from World War II to serving at the Pentagon in Washington, D.C. After retiring from the military, Leopold maintained his passion for serving his country with various Veterans organizations and other charitable works. Leo’s remarkable life is capped off with a unique love story. Read more on the WHV blog.
Honoring the Spirit of ’45 in a COVID World

Submitted by Larry Robert
VITAS Healthcare

VITAS Healthcare in Atlanta Georgia hosted a socially distanced event at Ashton Manor at Sugarloaf assisted living community. The purpose of the event was to honor and share the importance of the 75th Anniversary of the end of WWII. Mr. Robert distributed Rosie the Riveter pins to all of the women with an explanation of how women played an important role during WWII. This event brought about memories when music and audio from Truman announcing the surrender of Japan was played. The cut-out sailor/nurse kiss was the highlight for the residents.

UPDATES & RESOURCES FROM WHV

Trauma-Informed Care Initiative Pilot Group Findings
The Trauma-Informed Care Initiative Grantees have submitted data about the impact of their trainings, efforts related to connecting Veterans to telemental health VA providers, and the initiative on Veteran access to care. Visit the trauma-informed care page of the WHV website to learn more about this project and what you can do to better serve Veteran patients who may have been impacted by trauma.

Recordings Available: Partner Networking Call and Level 5 Adjustments
In case you missed it, the recording of August’s Partner Networking Call is available on the WHV website. The call featured speakers from PsychArmor and Stars For Our Troops, as well as updates from NHPCO and the VA. Additionally, the WHV team held a webinar with Level 4 and 5 partners to discuss changes to requirements. As a reminder, beginning October 2020, you must be a member of NHPCO to achieve and maintain Level 5 status. The recording of that call and further info is available on the Level 5 page of the We Honor Veterans website.

Updating the WHV Logo
Last week, you should have gotten an email from WHV with some step-by-step instructions to help you update your digital presence with the new WHV logo. The subject line of the email is “WHV Rebrand: Next Steps for Partners.” Thank you for taking a few minutes to help us ensure all partners are using the same materials.
UPDATES & RESOURCES FROM VA

September is PTSD and Suicide Prevention Month
For additional information and resources related to the critical issues of PTSD and suicide prevention, visit BeThereForVeterans.com. The Veterans Crisis Line provides free, confidential support and crisis intervention available 24 hours a day, 7 days a week, 365 days a year. Call 1-800-273-8255 and Press 1, text 838255, or chat online at VeteransCrisisLine.net/Chat.

National Caregiver Support Line
The National Caregiver Support Line, at 1-855-260-3274, is open Monday through Friday, 8:00 a.m. to 8:00 p.m. ET. The Support Line staff will link caregivers with resources and/or a Caregiver Support Program staff member at their local VA.

VA Launches Pre-Entry COVID-19 Screening Tool
To ensure the protection of both patients and staff, VA’s Office of Information and Technology (OIT) collaborated with the Durham VAMC to launch the COVID-19 digital pre-entry screening tool. The digital pre-entry screener tool allows Veterans, caregivers, and employees to answer questions on their mobile phones and share their results at VA medical facility entrances. With in-person screening delaying access to care and increasing COVID-19 exposure risk, the digital pre-entry screener helps reduce wait times, ease stress, and lowers exposure risk.

NEWS FROM NHPCO

Virtual IDC Includes Veteran Content
Join us October 12-30 for NHPCO’s Virtual Interdisciplinary Conference. On-demand sessions will feature Veteran-specific topics, and on October 28 the WHV team will host a live happy hour with trivia. Learn more about the VIDC online.
New Facts and Figures Report

*NHPCO Facts and Figures* (PDF), produced annually, provides an overview of hospice care delivery in the U.S. with specific information on hospice patient characteristics, location and level of care, Medicare hospice spending, hospice provider characteristics, and more. Hospice professionals continue to be concerned about the number of people accessing hospice care late in the course of an illness.

**NEWS LINKS OF INTEREST**

- “A unique culture: Why an Army veteran has devoted his career to helping fellow vets,” *Daily Herald*, 8/15/20.
- “Community Home Health and Hospice admitted and honored it’s 1,000th veteran,” *The Reflector*, 08/17/20.

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